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Dear customer,

Health and safety is important to ABB. As you may know, a new coronavirus was detected [in Wuhan City, Hubei Province, China,] commonly known as "COVID-19" that is spreading around the world.

On 11 March 2020, the World Health Organization (WHO) has categorized COVID-19 as a pandemic situation.

With respect to our contractual relationship, ABB will take any required steps necessary in the context of COVID-19 which could impact general health and wellbeing. Given that, please be notified that the effects and necessary measures resulting from the recent coronavirus outbreak could also impact the fulfilling of the contract we have concluded with you. Therefore, we hereby notify you of a Force Majeure event.

The actual impact is currently not clear, but ABB will monitor the situation and keep you updated of potential consequences and impacts, including any expected delays or additional costs.

We are grateful for your understanding and support.

Best regards

—
Paul Willi

Head of Global Marketing & Sales

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